



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
rt_dt _____
od_rt _____
up_ltr _____

Reference No.

OFFICE
DEFECTS INVESTIGATION

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Name _____
Street No. _____ Apt. No. _____
City Fort Wayne State IN Zip _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date Jan 4, 2002

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side) _____ Make Volvo Model 245 Station Wagon Year 1993
Purchased Date _____ Dealer's Name Newark Riverside Engine Size (CID/CC/L) 129 ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
☐ New ☒ Used Dealer's City Newark State OH Zip Code _____ No. Cylinders 4
Manufacture Date (on driver's door or pillar) 1993 Transmission Type ☐ Manual ☒ Automatic Restraint System ☐ Driverside Air Bag ☐ Motorbell ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt Cruise Control ☒ Yes ☐ No Drivetrain ☐ Front ☒ Floor ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other Wagon Body Style ☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Speedometer Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement Handicap Adaptive Equip ☐ Yes ☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand Michelin Tire Name _____ Complete Tire Size _____
No. of Failures 1 Date(s) of Failure(s) 1996 Mileage at Failure(s) 35,000 Vehicle Speed at Failure(s) _____ Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured none Number of Fatalities none Reported to Manufacturer ☐ Yes ☒ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

1. Crash - damaged left front quarter - 1993
2. Crash - right side rocker frame, floor panel front
unusable - skidded sideways into and
guardrails on right side road
and I beam on end of rail cut through rocker panel
and front right floor panel bending frame around
side and top of car by right side of car. No broken
windshield glass. Doors not bent. Repair: front end and back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Very safe car!

1. Left front ^{quarter} damaged in crash in Colo. 08/1993 by first owner at 2000 miles - quarter replaced
2. Second crash damaged right side - rocker panel, left front floor panel, bent back seat frame, and rear rocker & floor panels welded in, & muffler system and gas & brake lines to rear replaced by frame & body shop. This happened 10/17/2000. Car rebuilt/reconstructed - new muffler system; new lines - fuel - brake - initiated - frame around right side door straightened. There was no broken glass; nor was frame alignment affected. Rebuilt car driven perfectly. Outstanding automobile! No injuries or 2 crashes.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590
202 365 6601



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

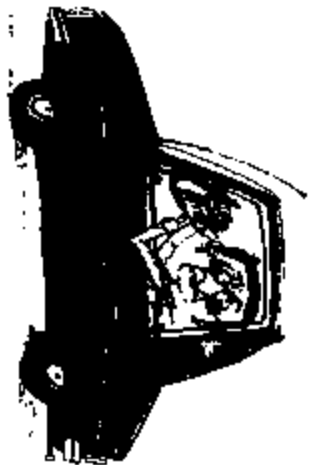
DASH 2 DOT

and dial toll free at

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