



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Old or _____
rt dt _____
od rt _____
up ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

Name _____
Street No. _____ Apt. No. _____
City Alamo State Ca Zip Code _____

*THIS IS 2nd REQUEST
TO INVESTIGATE!
No response from DOT to the first.*

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 12/2/02

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) WAUDA88D8TA318318 Make Audi Model A4 Year 1996
Purchased Date _____ Dealer's Name _____ Engine Size (CID/CC/L) ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☒ Used Dealer's City _____ State _____ Zip Code _____ No. Cylinders 6
Manufacture Date (on driver's door or pillar) 07/96 Transmission Type ☐ Manual ☒ Automatic Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☐ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt Cruise Control ☒ Yes ☐ No Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Steering Rack / Brake pads Location ☒ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement Handicap Adaptive Equip ☐ Yes ☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____ Complete Tire Size _____
No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____ Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Fatalities 0 Reported to Manufacturer Audi Corporation ☒ Yes ☐ No *had no interest in safety of this car*

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Lost STEERING AND BRAKE CONTROL as steering rack assy blown side gasket seal and forced mineral oil of power steering on front brake disc and soaked pad of BRAKE ASSY. Car crashed to the side of road, damaged side-front.
AUDI CORP OF AMERICA refused any HELP. They only offered a check that out if I pay for towing, I pay for diagnosing and repair by factory authorized dealer-service outlet. I was very discontented by Audi Corporation offering NOTHING to help, where I was almost killed by their defective parts.
Audi should take interest in safety of their products. I will NEVER buy Audi.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ATTACH ADDITIONAL SHEETS IF NECESSARY

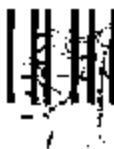
U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

*this is second request
to investigate!*



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

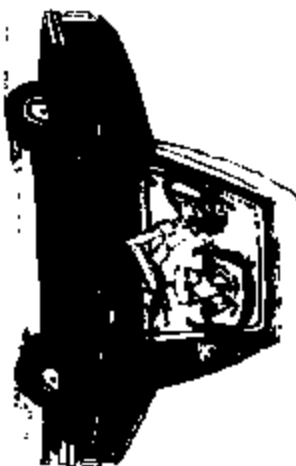
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, ~~NHTSA-10-04~~
400 7th Street, SW
Washington, DC 20590

*PM 5319
Investigation office!*

Complete and return or place in your car manual for future use

www.nhtsa.dot.gov/hotline

U.S. Department of Transportation
National Highway Traffic Safety
Administration



DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT

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and dial toll free at

DASH 2 DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

VEHI
OWNE
QUESTIONNA
(Veh)

Form Approved: 4-74 (3-7-79)

1. Give the 800 number
2. Listen for a double tone
3. Enter the Service #.

Recall Dept. Sub.
Bag wore
horn cap

Net. Hwy. Story Admin. - off of defects in vesting
400 9th St
SW. 5319PM
Wash. DC 20540

2nd request
Out
1/30/02

Fold to show Return Address (no stamp needed). Fasten with tape or staple and mail.		
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)		
TIRE IDENTIFICATION NO.*		
DOT	MANUFACTURER/TIRE NAME	SIZE
	N/A	
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.		
NARRATIVE DESCRIPTION (CONTINUED)		

Lost of STEERING CONTROL AND BRAKE CAPABILITY,
within a few seconds in hill side of Santa Cruz Hwy #17
Crashed to the side of the road.

Called Audi Corporation to ask them to help with repair and have
investigate damaged and failed parts.

Audi-Refused, unless I pay for all the expenses, including
towing, diagnosing and repair-estimating.

I was going nowhere with Audi-Corp, have had car
repair somewhere else.

Very discontent with Audi-Corp. attitude, where I was
almost killed in their unsafe car, and there is
nothing they do, offered authorized dealer check out only
if I pay for all expenses as towing, diagnosing, repair.
What do I need them for ???

I Will Never Buy or have car repair by authorized Audi Corp.

