



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: **30-DEC-2002** Repository: ☐
Reference No.: **10001701**
DEFECTS OFFICE
Daytime Telephone Number: **202-366-5000**
Evening Telephone Number: **202-366-5000**

OWNER INFORMATION (Type or Print)

Name: **[REDACTED]**
Address: **[REDACTED]**
City: **WYOMING** State: **TX** Zip Code: **[REDACTED]**

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: **1-1**

VEHICLE INFORMATION

17 (incl. Vehicle Identification Number Located at front of vehicle) **KIA** Model: **SPORTAGE** Model Year: **1998**
PLEASE FILL IN
Date Purchased: **AUG 1998** Dealer's Name and Telephone Number: **JORDAN MOTORS** Engine: **4** Fuel Type: **BPS**
Original Owner: ☒ Dealer's City: **Mishawaka** State: **IN** Zip Code: **[REDACTED]**
Transmission Type: **Manual** ☐ Antilock Brakes Powertrain: **4WD** Vehicle Component Code: **136120 VISIBILITY: DEFROSTER/DEFOGGER SYSTEM: WINDSHIELD: H**
☐ Cruise Control Multiple Failure: **FAILED 3 TIMES**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): **02-DEC-2002** Failure Mileage: **~10,000** Failure Speed: **N/A** Defroster/Heater Blower.
~30,000
65,000

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example: P215/65R15): _____
DOT No. (Example: DOTM19ABC035): ☐ Original Equipment ☐ Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE TRAVELING ON THE HIGHWAY WITHOUT PRIOR WARNING THE HEAT BLOWER DUE TO A DEFECT THE HEATER VENTS BLOW EXTREMELY HOT AIR TO THE FACT THAT SMOKE CAME THROUGH THE VENTS INSIDE OF THE VEHICLE. THEREFORE PROVIDE ADDITIONAL INFORMATION:

Blower motor shaft corrodes and causes Blower motor to overheat. Fuse does not Blow to protect against fire hazard. Last two times this occurred Blower nearly caught fire, vented smoke into passenger compartment. Contacted Dealer and MFB. neither felt it was a safety issue.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 92-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, if any, will be considered.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This problem occurs because blower is not designed to be mounted in the orientation in which it is mounted, causing rain water to enter motor bearings instead of draining properly, and harmlessly out of vehicle.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

**VEHICLE
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QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

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and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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