



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Repository ☐

Reference No.
10001582

OFFICE
INVESTIGATION

Daytime Telephone Number

E-mail Address

Evening Telephone Number

OWNER INFORMATION (Type or Print)

DEFECTS

Name

Address

City TARZANA

State CA

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/21/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1GEMW1215W200194

Make
PONTIAC

Model
GRAND PRDX

Model Year
1998

Date Purchased
11-02-1997

Dealer's Name and Telephone Number
AUTOLAND (AUTO BROKER) 818-716-1417

Engine:
No. Cylinders

Fuel Type:
GAS

Original Owner
☒

Dealer's City
CANOGA PARK CA

State
CA

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

AUTO 4

☒ Cruise Control

Vehicle Component Code

014200 STEERING RACK AND PINION RACK

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
19-NOV-2002

Failure Mileage
39,000

Failure Speed
N/A

RACK AND PINION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATES WHILE DRIVING THE VEHICLE MAKES AN EXTREMELY LOUD NOISE WHEN MAKING A RIGHT OR LEFT TURN CAUSING A DISTRACTION. PLEASE PROVIDE ANY ADDITIONAL INFORMATION.

DEALER (LIVINGSTON PONTIAC) STATED THAT RACK AND PINION ASSEMBLY MUST BE REPLACED. THERE WAS NO RECALL OR NOTICE TO HAVE VEHICLE INSPECTED FOR THIS FAILURE. RACK AND PINION WAS REPLACED. DEALER RETAINED OLD PART.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.