



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4286)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received  
**26-DEC-2002**

Repository

Office  
**OFFICE**

Reference No.  
10001533

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: SAINT LOUIS State: MO Zip Code: [Redacted]

Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide copies of this report to the manufacturer of your vehicle?  
In the absence of [Redacted] or address to the vehicle manufacturer: **YES**  
Signature of Owner: [Redacted] Date: **1/11/2003**

VEHICLE INFORMATION

Make: NISSAN Model: XTERRA Model Year: 2001  
Province: **SNIED**

Date Purchased: **12/2000** Dealer's Name and Telephone Number: **SUNTRUCK 314 923 572** Engine: No. Cylinders: Fuel Type: Gas  
Original Owner: **EA** Dealer's City: **ST LOUIS** State: **MO** Zip Code: **631**

Transmission Type: **Auto**  Antilock Brakes Powertrain:  Cruise Control  
Vehicle Component Code: 341000 COMMUNICATIONS: HORN ASSEMBLY  
Multiple Failure: **YES**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 26-DEC-2002 Failure Mileage: #1 - 15 000 #2 - 30 000 Failure Speed: 15 Failure Description: **"HORN ASSEMBLY"**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: **N.A.** Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: **NA** Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: Number of Deaths: Reported to Police: **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER CALLED COMPLAINING WHILE DRIVING THE VEHICLE ON RAINING DAYS HORN WONT WORK. DEALER HAS INSPECTED THE VEHICLE AND REPLACE THE MODULES SENSOR. WORK FOR THREE MONTHS. AND AGAIN THE PROBLEM. DEALER AUTO MATICALLY WILL REPLACE THE MODULE. PLEASE PROVIDE FURTHER INFORMATION. IS  
**THREETRIPS TO DEALER - SAME FAILURE ON TWO OCCASIONS - REPLACED MODULE TWO TIMES - THE LAST 1/2003 - NISSAN WILL NOT INDICATE "WHAT" WILL HAPPEN AFTER WARRANTY PERIOD - OVERT**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SPACE INFO - NISSA AV  
PLEASE

ATTACH ADDITIONAL SHEETS IF NECESSARY.

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
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IN THE  
UNITED STATES

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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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