



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Occur

n_d

od_r

up_ltr

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street

City

State

Zip

OFFICE
CTS INVESTIGATION

Dealing Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/12/2002

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1 C 3 X Y 6 6 R 9 L D 7 0 8 3 1 4

CHRYSLER

New Yorker
5th Avenue

1990

Purchased Date

6-5-1998

Dealer's Name

C & V AUTO SALES

Engine Size

(CID/DO/L)

☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection☐ New ☒ Used

Dealer's City

MOSES LAKE

State

WA

Zip Code

98837

No. Cylinders

6

Manufacture Date
(on driver's door or pillar)AUG OR SEPT
OF 1989

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driverside Air Bag☐ Motorbelt☐ Passengerside Air Bag☐ 2-Point Belt☒ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drive/Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Sport Utility☐ Van☐ Truck☐ Minivan☐ Motorcycle☐ Other

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

BOSCH
ABS Pump Motor

Location

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

1st incident happened in NOV 2001. ABS pump motor failed as I was pulling into a parking space. Luckily I was only moving at a couple of miles per hour and vehicle went up onto the curb with no damage resulting. No warning light was seen prior to failure. This motor was the original.

2nd incident happened in OCT 2002. ABS pump motor failed as my wife was pulling into a parking space in Bend, Oregon. Again no resulting damage. This ABS motor was a used one that had been installed the year before. Being out of town on the weekend, when the

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

WARNING LIGHT CAME ON, WE HAD NO CHOICE BUT TO CONTINUE TO DRIVE THE CAR.

The problem comes when you BRAKE WITH THE ABS MOTOR NOT WORKING. YOU HAVE TO STAND ON THE BRAKE WITH BOTH FEET JUST TO SLOW THE VEHICLE DOWN. IF YOU WERE MOVING AT ANY SUBSTANTIAL SPEED, YOU WOULD NOT BE ABLE TO STOP THE VEHICLE IN ANY NORMAL DISTANCE AND COULD RUN INTO ANOTHER VEHICLE OR CONTINUE PAST A STOP SIGN ~~OR~~ INTO OTHER MOVING TRAFFIC. FORTUNATELY WE WERE TRAVELING VERY SLOW WHEN OUR 2 FAILURES OCCURRED.

I AM A LARGE MAN OF 240 LBS AND Worry ABOUT WHAT WOULD happen IF THIS happened TO A much smaller person.

ATTACH ADDITIONAL SHEETS IF NECESSARY

**National Highway
Traffic Safety
Administration**

**Official Business
Penalty for Private Use \$300**

20:00: 11/12/02 ASD NW

**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10-01
400 7th Street, SW

Washington, DC 20590

[illegible]

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE

Woo

DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM**

OF

DASH 2 DOT

and dial toll free at

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