

Form Approved: O.M.B. No. 2127-0008

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393
DC METRO AREA (202) 368-0123
INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a blue
or black ink pen only.
CORRECT MARK: ●

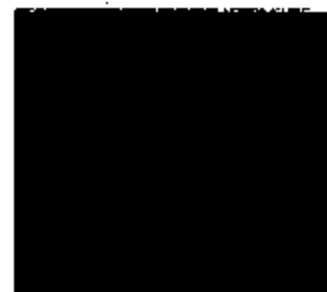
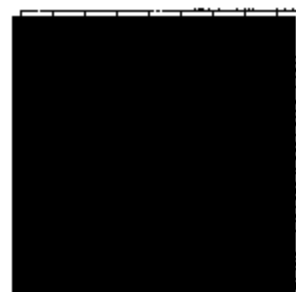
Date Received: 3
Reference No.:
Od-or:
rd-t:
ad-rt:
up-lr:



SOUTHINGTON
CITY

CT
STATE

ENTER ZIP CODE



Do you authorize NHTSA to
provide a copy of this report to the
manufacturer of your vehicle?

☒ Yes
☐ No

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

DATE

VEHICLE IDENT. NO. (VIN) is located on bottom of windshield on driver's side

4A3AY356JWE076730

VEHICLE MAKE

MITSUBISHI

VEHICLE MODEL

ECLIPSE
SP400E

MANUFACTURE DATE

MODEL YEAR

1991

VEHICLE MANUFACTURER

☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☒ Other MITSUBISHI
☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

5/5/94

☐ New
☒ Used

DEALER'S NAME

EXECUTIVE
MITSUBISHI

CITY

WALLINGFORD CT

STATE

CT

ZIP CODE

06492

ENGINE SIZE

(CID/CC/L)

FUEL SYSTEM

☐ Turbo
☒ Fuel Injection

FUEL TYPE

☐ Diesel
☒ Gas

TRANSMISSION TYPE

☐ Manual
☒ Automatic

ANTILOCK BRAKES

☐ Yes
☐ No

RESTRAINT SYSTEM

☒ Driver's Side Airbag
☒ Passenger's Side Airbag
☐ 3-Point Belt

CRUISE CONTROL

☒ Yes
☐ No

DRIVETRAIN

☐ Front ☐ 4-Wheel
☐ Rear

VEHICLE TYPE

☒ Car ☐ Minivan ☐ Truck ☐ Other
☐ Van ☐ Sport Utility ☐ Motorcycle

DOORS

☒ 2-Door
☐ 4-Door

BODY STYLE

☐ Hatchback ☒ Sedan
☐ Pick Up Truck ☐ Stationwagon

COMPONENT

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brakes
☐ Power Train
☐ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☐ Other

NO. OF FAILURES

1

INCIDENT DATE

4/02

MILEAGE AT INCIDENT

239000

VEHICLE SPEED AT INCIDENT

FAILED PART(S)

☐ Original
☒ Replacement

To report defective or failed tires provide the following: Tire
Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

HANDICAPPED ADAPTIVE

☐ Yes ☐ No

FAILED PART(S) AVAILABLE

☒ Yes ☐ No

NHTSA PREVIOUSLY CONTACTED?

☐ Yes ☒ No

Please describe
in detail the
incident(s),
Failure(s),
Crash(es), and
Injury(ies) on
the back of
this form.

CRASH

☐ Yes
☒ No

NUMBER OF PERSONS INJURED

0

FIRE

☐ Yes
☒ No

NUMBER OF FATALITIES

0

CAUSE OF INCIDENT

☐ Wear/Corroded/Rust
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fall Off
☐ Erratic/Poor Performance
☐ Excessive Effort

☐ Noisy
☐ Leaks
☐ Short
☐ Locks/Sticks/Grabs
☒ Stability/Vibration
☒ Broken

RESULT OF INCIDENT

☐ Explosion/Fire
☐ Loss of Control
☒ Poor Visibility
☐ Inadvertent Start
☐ Rollover
☐ Stalls
☐ Sudden Acceleration

crash(es), location(s), and injury(ies). Include additional accidents if applicable.

CONVERTIBLE TOP STAYS UP AS BEING, NOT ALLOWING TOP TO OPEN OR CLOSE PROPERLY. DEALER (VEHICLE) STATED THIS WAS A MANUFACTURED DEFECT, NOT FAULT OF OWNERS. DEALER ALSO STATED THIS WAS A COMMON PROBLEM AND MOST OWNERS GOT THIS REPAIR COVERED THROUGH WARRANTY, ^{SLIGHTLY} THIS TOOK LONGER TO CURE DUE TO FACT THAT WE LIVE IN A COLD CLIMATE AREA AND DO NOT USE CONVERTIBLE TOP VERY OFTEN. REPAIR WAS VERY EXPENSIVE (\$2,200.00) AND WE DO NOT THINK IT IS FAIR THAT WE HAD TO PAY FOR IT AND ^{NOT} OTHERS DID NOT. THIS SHOULD BE INVESTIGATED AND BE CONSIDERED A RECALL ITEM AS THIS WAS A SAFETY HAZARD BECAUSE THE TOP COLLAPSED & WE COULD NOT SEE OUT OF REAR WINDOW. STRUT ARMS COULD NOT SUPPORT THE WEIGHT OF THE TOP, THEREFORE, CAUSING A SAFETY HAZARD & LIFE THREATENING POSSIBILITY OF TOP COLLAPSING ON PASSENGERS HEADS & POOR VISIBILITY OUT OF WINDOWS.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mark Remex® by NCS EW-285338-1-054321 H908 Printed in U.S.A.
© Copyright (1999) by National Computer Systems, Inc. All rights reserved.
HS Form 350 (Rev. 5/99)

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Dan P. Pirovano
346 Chest Rd
Saratoga, CA 95060

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

20550+0001

1-888-327-4236

Complete and return or place in your car manual for future use



V
O

QUESTIONNAIRE

(V

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**