

U.S. Department of Transportation National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8393 DC METRO AREA (202) 386-0123 INTERNET: http://www.nhtsa.dot.gov

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: [Symbol]

Date Received

12-Sep-02

Color

red

Reference No.

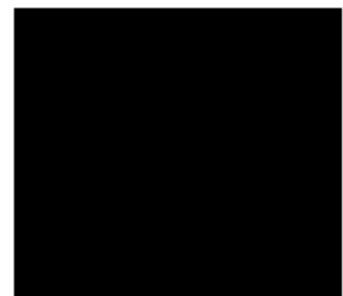
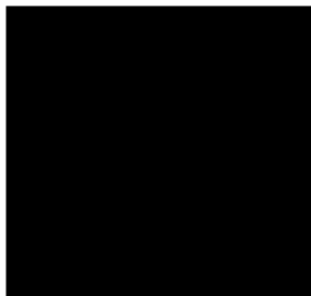
cd-rt

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STREET NO. Vest Orange CITY APT. NO. rka STATE

ENTER ZIP CODE



Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

Yes No

Print name and address to the vehicle manufacturer.

9/1/02 DATE

VEHICLE IDENT. NO. (VIN) (located at bottom of windshield on driver's side) VEHICLE MAKE VEHICLE MODEL MANUFACTURE DATE MODEL YEAR

1G1DU062864805116

Oldsmobile

Silhouette

MANUFACTURE DATE

MODEL YEAR

1995

VEHICLE MANUFACTURER

- BMW Ford Honda Nissan Subaru Volvo Other Daimler/Chrysler General Motors Hyundai Saab Toyota VW

PURCHASE DATE

2-27-95

New Used

DEALER'S NAME

Sunrise clis

CITY

Seabrook, Me. 6

STATE

ME

ZIP CODE

39114

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

FUEL SYSTEM

- Turbo Fuel Injection

FUEL TYPE

- Diesel Gas

TRANSMISSION TYPE

- Manual Automatic

ANTILOCK BRAKES

- Yes No

RESTRAINT SYSTEM

- Driver's Side Airbag Passenger's Side Airbag 3-Point Belt 2-Point Belt Motorball

CRUISE CONTROL

- Yes No

DRIVETRAIN

- Front 4-Wheel Rear

VEHICLE TYPE

- Car Minivan Truck Other Van Sport Utility Motorcycle

DOORS

- 2-Door 4-Door

BODY STYLE

- Hatchback Pick Up Truck Sedan Stationwagon

COMPONENT

- Child Seat Electrical Lights & Alarms Engine & Cooling System Equipment Fuel System, Exhaust Heater, Defrost, Ventilation Interior Parking Brake Power Train Service Brakes Steering Structure Suspension Visual Systems Other

NO. OF FAILURES

0 1 2 3 4 5 6 7 8 9

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

INCIDENT DATE

see attached RELEASE AT INCIDENT

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

- BF Goodrich Cooper Firestone Goodyear Kelly Springfield Michelin Yokohama Other

VEHICLE SPEED AT INCIDENT

FAILED PART(S)

- Original Replacement

NHTSA PREVIOUSLY CONTACTED?

- Yes No

HANDICAPPED ADAPTIVE

- Yes No

FAILED PART(S) AVAILABLE?

- Yes No

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH

- Yes No

NUMBER OF PERSONS INJURED

0 1 2 3 4 5 6 7 8 9

FIRE

- Yes No

NUMBER OF FATALITIES

0 1 2 3 4 5 6 7 8 9

CAUSE OF INCIDENT

- Wear/Corroded/Rust Weak/Poor Fit/Loose Cut/Torn Disconnect/Fall Off Erratic/Poor Performance Excessive Effort

- Noley Leaks Short Locks/Sticks/Grabs Stability/Vibration Broken

RESULT OF INCIDENT

- Explosion/Fire Loss of Control Poor Visibility Inadvertent Start Rollover Stalls Sudden Acceleration

Body Style: Van 2-point Belt: No

H557-DMSH-DOT

Dealer Information

Name: Sunrise Oldsmobile (Now called Daytona Toyota)

Address: 451 N. Nova Rd.

City: Daytona Beach

State: FL

Zip: 32114

Phone: (386) 255-7475

Failed Component/Part Information

Major Assembly	Description	Location Left-Right	Location Front-Rear	Part Type	Num. Failures	Failure Date	Failure Mileage	Failure Speed	Mfg. Contacted	NI Cost
	Crash	Fire	Driver Airbag Deployed	Driver Sidebag Deployed	Passenger Airbag Deployed	Passenger Sidebag Deployed	Num. Injured	Num. Fatalities	Est. Damage	P R
ELECTRICAL SYSTEM: IGNITION	NA	NA	NA	Original	16	10/26/1998	61645	0	No	
	No	No	NA	NA	NA	NA	NA	NA	NA	

Information on Tire Failure

DOT Number: NA

Manufacturer: NA

Tire Name: NA

Complete Tire Size: NA

Comments: As you can see we have numerous service calls for the same complaint. It got so bad that the car become unsafe and the dealer had great difficulty trying to fix it. So we decided to purchase another vehicle from the same dealer Lloyd buick cadillac located on 245 N. Beach St. Daytona beach, Fla. 32114 (386-252-3755). The service was done at L.Loyd Buick because Sunrise Olds. sold to a Toyota dealership. We purchased a 2001 Buick. Have had the car 2 week and it has been in the shop 3 times. Needless to say we are not awfully satisfied with Lloyds. We would appreciate your assistance in the matter and am looking forward to hearing from you. We have copies of all invoices and would be happy to provide them to you if necessary. Thank You Herb Dobrozensky

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**