



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-337-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: 2003 APR 10 12:23
Repository:
Reference No.: 10001439

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: LIVONIA State: MI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, you must provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 3/13/03

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield or driver's side: PROVIDE
Make: LINCOLN Model: TOWN CAR Model Year: 1996
Date Purchased: Dealer's Name and Telephone Number: HUNTS PARK LINCOLN MERCURY
Original Owner: Dealer's City: PLYMOUTH State: MI Zip Code: 48170 Engine: No. Cylinders: 8 Fuel Type: UNLEADED REG
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: Vehicle Component Code: 046000 SERVICE BRAKES, AIR-ANTILOCK Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 02-DEC-2002 Failure Mileage: 89,000 Failure Speed: 15 MPH Ruptured BRAKE LINE - WHY??
I HAVE A 1983

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOT P143ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) event(s) leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE BRAKES RUPTURE THE METALLIC BRAKES LINE WHILE APPLYING THE BRAKES NO BRAKES WERE PRESENT AT THE TIME PLEASE FURNISH ADDITIONAL INFORMATION:
GREAT DEAL OF COROSION SPOTS INDICATE FUTURE POINTS OF POSSIBLE RUPTURE OF LINES & BRAKE FAILURE.
HAD I BEEN TRAVELING ON I-75 AT 70 MPH IT WOULD HAVE RESULTED IN MAJOR ACCIDENT.
GARAGE MAN JACOB PADOETTE OF MACKINAW (CITY MI 49701) RECOMMENDED I GET RID OF CAR IF I WANTED TO SAVE MY LIFE & THAT OF FAMILY/FRIENDS - UP TO YOU FOR TOTAL REPAIR & REPAIR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I entered the parking lot to go to work, pressed down on the brake pedal at 1st there was pressure, suddenly I popped lost all pressure - jumped on brake pedal to no avail, took car out of gear pulled emergency and wanted to stop. Thank God (the parking lot was empty - my friend, Peter Thompson arrived a few minutes later - I told him events he noted brake fluid coming out beneath car & said it probably was ruptured line & had lucky I was - was a retired electrical city Police officer - He drove me to Jack Pagnetta garage (repair was \$65 + parts) (He said) said he had seen a lot of rotted brake lines in his shop lately, why?

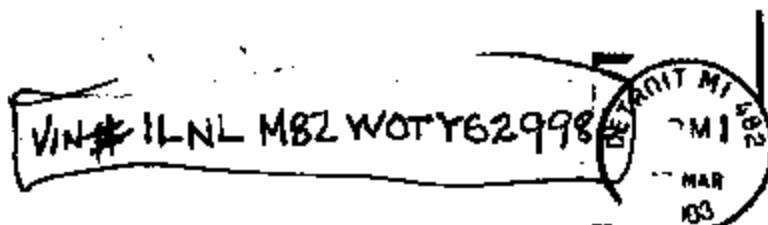
ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St. S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

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National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS:
COMPLETE THIS FORM
OR

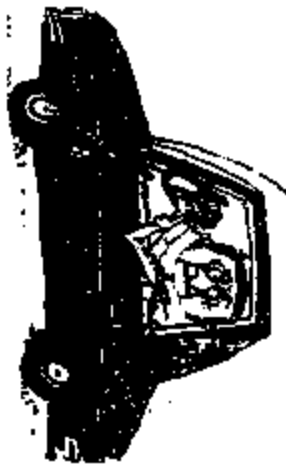
DASH2DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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