



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: 03 FEB 19 PM 4:13
23-DEC-2002
OFFICE OF DEFECTS INVESTIGATION

Repository
Reference No. 10001406

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: FLUSHING State: MI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an objection, we will use your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 1/24/03

VEHICLE INFORMATION

Make: OLDSMOBILE Model: SILHOUETTE Model Year: 2000
Date Purchased: OCT 2002 Dealer's Name and Telephone Number: AUTO CITY USED CARS
Original Owner: Dealer's City: FLINT MI State: MI Zip Code: [REDACTED]
Transmission Type: Auto Antilock Brakes: Powertrain: V-6
 Cruise Control Vehicle Component Code: 151000 SEAT BELTS:FRONT
Multiple Failure: [REDACTED]

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): OCT 20 Failure Mileage: 37200 Failure Speed: 70 MPH AIR BAG WARNING LIGHT CAME ON.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair: Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER CALLED COMPLAINING ABOUT HAVING PROBLEMS WITH THE DRIVERS SEAT BELT. ALSO STATED THAT IS BROKEN AND ALSO HAS A ELECTRICAL SHORT WHICH IT TURN THE AIR BAG LIGHT ON. DEALER WAS CONTACTED AND STATED THAT THE VEHICLE IS OUT OF WARRANTY AND THEY GAVE ME A CHECK FOR \$882.00 REPAIRED AT MY EXPENSE \$882.00

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Air bag warning light came on for a few minutes then went off a few times the first two weeks I owned it. While traveling to Florida the light came on at 39000 miles and stayed on. Took it to dealer and it cost \$382.00 to replace drivers seat belt tensioner. An electrical short in the buckle had turned on the air bag warning light. I believe safety items should be covered by warranty up to 100,000 miles.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



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DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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COMPLETE THIS FORM
OR

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and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.nhtsa.dot.gov/dotbase