



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Repository

8:03
20-DEC-2002

Reference No.
10001352

OWNER INFORMATION (Type or Print)

Name

Address

City SAVANNAH

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 02/14/03

VEHICLE INFORMATION

17 Digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GNEC13T41R127329

Make

CHEVROLET

Model

TAHOE

Model Year

2000 see B
2001

Date Purchased

Feb 9, 2001

Dealer's Name and Telephone Number

Franklin Chevrolet (912) 764-7811

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

Statesboro

State

GA

Zip Code

30458

Transmission Type

Automatic

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

354000 EQUIPMENT:MECHANICAL

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

09-DEC-2002

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. List parts repaired or replaced (and if old part is available).

THE STEP THAT ATTACH TO THE VEHICLE TO STEP UP TO GET INSIDE OF THE VEHICLE. SHE SLIP DUE TO INCLEMENT WET WEATHER. SHE FELL DUE TO THE SURFACE ON THE STEP. PLEASE PROVIDE ADDITIONAL INFORMATION. DEALER IS AWARE OF THE PROBLEM. TS

The step has a raised surface but is very slick when damp or has frost on it. The dealership was surprised to find that Chevrolet doesn't even sell fitted non-slip adhesives. I've repeatedly bruised and banged up my knees and hips on this. Chevrolet's customer service line mostly was unresponsive.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.