U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: 20-DEC-2002
OFFICE
DEFECTS INVESTIGATION

Repository ☐

Reference No. 10001346

OWNER INFORMATION (Type or Print)

Name [redacted]
Address [redacted]
City WANTAGH State NY Zip Code [redacted]

Daytime Telephone Number [redacted]
Evening Telephone Number
E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an aut[redacted]*ddress to the vehicle manufacturer.*
Signature of Owner [redacted] Date 1/12/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number	Make	Model	Model Year
2FMDA5142WBB60509	FORD	WINDSTAR	1998

Date Purchased	Dealer's Name and Telephone Number	Engine: No. Cylinders	Fuel Type:
10/29/99	WANTagh AUTO SALes 516 785-1700	6	GAS

Original Owner	Dealer's City	State	Zip Code
☐	WANTagh	NY	11793

Transmission Type: AUTO
☒ Antilock Brakes
☒ Cruise Control
Powertrain
Vehicle Component Code: 020000 SUSPENSION
Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
12/3/02	70256	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
Tire Model (Name or Number)
Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)
☐ Original Equipment ☐ Prior Repair
Failure Location:
Tire Component Code
Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:
Date Manufactured:
Model No./Name:
Seat Type:
Installation System:
Child Seat Component Code:
Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE BRAKING CONSUMER STATED THERE WAS A CLUNKING NOISE IN THE FRONT END. TOOK TO FORD, FORD REPLACED THE SUBFRAME BUSHINGS AND TIE ROD ENDS. PLEASE PROVIDE ANY FURTHER INFORMATION. TS

Tie Rod End Done under warranty 50.00 deductable
subFrame Bushing not covered

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).