



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

RECEIVED
NOV 10 2002
OFFICE OF INVESTIGATION
DEFECTS INVESTIGATION

FOR AGENCY USE ONLY

Date Received

Repository ☐

Reference No.
10001201

OWNER INFORMATION (Type or Print)

Name

Address

City

TULSA

State OK

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1 / 1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
FORD

Model
EXPLORER

Model Year
1996

Date Purchased

June 1996

Dealer's Name and Telephone Number

Jim Nelson Ford

Engine: S-0
No: Cylinders

Fuel Type:

UNLEADED

Original Owner

☒

Dealer's City

Broken Arrow

State

OK

Zip Code

74012

V8

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

AWD

Vehicle Component Code
192000 TIRES:SIDEWALL

Multiple Failure:

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)
16-DEC-2002

Failure Mileage

APX 60 K

Failure Speed

30 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
FIRESTONE

Tire Model (Name or Number)
FIRESTONE

Tire Size (Example P215/65R15)
235/75R15

DOT No. (Example: DOTM159ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code
192000 TIRES:SIDEWALL

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

CONSUMER STATES THAT 2 TIRES BLEW OUT AT THE SIDEWALL SIMULTANEOUSLY WHILE DRIVING. BLOW OUT CAUSED DAMAGE TO BOTH DRIVER'S FRONT AND REAR WHEELS.

TIRE INFO: FIRESTONE WILDERNESS 235/75R15 DOT NO. ***PLZ PROVIDE** 20K MILES ON BOTH TIRES DRIVER'S FRONT AND REAR. TS

Blowouts caused damage to wheels
Total cost of repairs \$438

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is reported pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.