



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: 18-DEC-2002
Repository:
Reference No.: 10001136
OFFICE OF DEFECTS INVESTIGATION
Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]

NAME: [Redacted]
Address: [Redacted]
City: LOUISVILLE State: KY Zip Code: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 1/4/03
YES NO

VEHICLE INFORMATION

Make: CHEVROLET Model: PICK UP Model Year: 1993
Date Purchased: July 1993 Dealer's Name and Telephone Number: Brown-Powers Chevy-Olds 1-270-422-2101
Original Owner: Dealer's City: Brandenburg Ky State: Ky Zip Code: 40108 Engine: 8 Cylinders Fuel Type: regular
Transmission Type: Automatic Antilock Brakes: Powertrain: Cruise Control:
Vehicle Component Code: 136100 VISIBILITY: WINDSHIELD WIPER/WASHER: SWITCH/WIRING
Multiple Failure: [Redacted]

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 28 NOV 2002 Failure Mileage: 68,000 Failure Speed: windshield wiper motor quits while using
2nd 6 months

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair: Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)
Crash: Yes No Yes No No
Number of Persons Injured: could be Number of Deaths: could be Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (s) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).
NIGHT

CONSUMER STATES THAT WHILE DRIVING AND NO WARNING THE WINDSHIELD WIPER WOULD WORK INTERMITTENTLY AND IT WILL BE HARD FOR THE CONSUMER TO SEE DURING RAINY WEATHER. DEALER NOTIFIED. TS I have notified several dealerships of this problem. I have had to replace the wiper motor electrical component. GM part # 12463090. The cost was about \$1,100 and that is with my labor being free. I have some mechanical skills in order to fix this but it should be a safety issue. The wipers would usually work for a while but could quit at any time. I would pull over, raise the hood and

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

move the connector to wiper motor. they would start working but could quit again. I have asked several people ~~with~~ that have trucks similar to mine and they have or had the same problem. I will save the old parts & receipts if they could be helpful in connecting this problem.

Also I have a problem with the driver seat. The track is extended cab. In order to get to the rear seat, a lever has to release the driver seat forward. The back of the seat has broken several times. I have replaced a bolt that attaches the seat back to the hinge bracket. This also could be a safety issue.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 79175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

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National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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<http://www.nhtsa.dot.gov/hotline>

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DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE



**VEHICLE
OWNER'S**