

August 5, 2019

Ms. Jennifer Shute Sr Mgr Safety Recall Execution Chrysler (FCA US LLC) 800 Chrysler Drive CIMS 482-00-91 Auburn Hills, MI 48326

Subject: Fuel Gauge may Read Higher than Actual Level

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

ALFA ROMEO/GIULIA/2018-2019 ALFA ROMEO/STELVIO/2018-2019

Mfr's Report Date: July 25, 2019

NHTSA Campaign Number: 19V-551

**Components:** ELECTRICAL SYSTEM: INSTRUMENT PANEL

**Potential Number of Units Affected:** 21,915

# **Problem Description:**

Alfa Romeo (FCA US LLC) is recalling certain 2018-2019 Giulia and Stelvio vehicles. The Body Control Module (BCM) may indicate an inaccurate fuel level that displays higher than the actual amount.

# **Consequence:**

The vehicle may be operated without enough fuel in the tank causing a stall, increasing the risk of a crash.

# **Remedy:**

Alfa Romeo will notify owners, and dealers will update the BCM software, free of charge. The recall is expected to begin September 13, 2019. Owners may contact Alfa Romeo customer service at 1-800-853-1403. Alfa Romeo's number for this recall is V84.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150SS 19V-551

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

