

IMPORTANT SAFETY RECALL

RECALL NO. 16E026

May 2016

Bosch Brake Components LLC Customer:

We are writing to inform you that Bosch Brake Components LLC (Bosch) is voluntarily recalling certain brake pads manufactured by Bosch. Our records indicate that products covered by this recall may have been shipped to you. Please review this notice carefully.

What Products Are Involved?

This recall involves 598 model aftermarket (replacement) front brake pads manufactured by Bosch from October 2014 through October 2015 (and shipped from October 2014 through November 2015) under the Bosch QuietCast, ProStop Platinum and ProStop brand label. The affected products were equipped with shims with a four-point design.

To assist in your identification of recalled product, Attachment A contains photos of the affected brake pads (subject to recall) and photos of unaffected brake pads. Attachment A also contains photos of representative labels and identifies the affected date code range.

What is the Problem?

Under certain conditions, the shim on the subject brake pads can shift out of the original position and can come into contact with and cut a groove in the rotor. If the shim contacts the "hat" area of the rotor and the condition remains undetected for an extended period of time, the rotor could eventually break, resulting in a loss of brake function at that wheel end. A loss of brake function at a wheel may cause an increase in vehicle stopping distance, thereby increasing the risk of a vehicle crash. Noise associated with the shim contacting the rotor during braking should provide advance warning to the driver of this condition.

What Should You Do?

(a) Return Recalled Product in Inventory: If any of the above-identified products remain in your inventory, please quarantine them and contact your Bosch sales representative for return authorization. Bosch has sufficient quantities of new product on hand to replace existing inventories of recalled product.

Under federal law, you may not sell the recalled products.

(b) Products Sold to Other Resellers: If you sold the recalled products to reselling customers (such as installers and retailers), you must notify those customers of this recall within five (5) business days of receipt of this letter. You may do so by forwarding a copy of this letter and the enclosed Consumer Letter. Bosch will replace products that remain in your customers' inventory on the same basis as above. Reselling customers should forward a copy of the attached Consumer Letter to consumers who purchased the recalled products.

(c) Recalled Product in the Hands of Consumers: Please transmit copies of the attached Consumer Letter to any known consumers who purchased the recalled product. The Consumer Letter advises consumers of steps to be taken by them to obtain a replacement or refund. Alternatively, you may provide contact information to us, and we will notify them of the recall.

Please contact your Bosch sales representative to work with you on how to contact your retail consumers. Consumers may also contact Bosch Technical Support and Warranty Hotline directly at 1 (888) 715-3616 to obtain information on replacement brake pads or a refund.

If you have any questions about this recall, please call the Bosch Technical Support and Warranty Hotline at 1 (888) 715-3616.

Bosch apologizes for any inconvenience this may cause, but it is taking this action in the interest of our customers' personal safety and satisfaction with our products. We appreciate your cooperation and prompt attention to this important matter.

Sincerely,

Bosch Brake Components LLC

Attachment A – Affected Product Identification

Part Verification

Affected brake pad



Accepted brake pads, not part of recall



Label Date Code Verification



Bosch QuietCast date code:
Yr & Mn code, ## Day of Mn
 Range to return 45801 - 55831

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014	417	418	419	420	453	454	455	456	457	458	459	460
2015	517	518	519	520	553	554	555	556	557	558	559	560

Label Date Code Verification (continued)



ProStop Platinum and ProStop
MM / DD / YYYY and date code: YY365 day
Range to return 14274 - 15304